

Warwickshire Police and Crime Panel

21 June 2018

Report of the Planning and Performance Working Group

Recommendation

That the Warwickshire Police and Crime Panel considers the minutes of the Planning and Performance Working Group meeting held on 17 May 2018 (Appendix A).

1.0 Recent Activity of the Working Group

2.0 Quarter 4 Force Performance Report

2.1 The Police and Crime Panel has delegated responsibility for analysing the latest performance reports from Warwickshire Police to the Working Group. This is done in order to identify any key issues to raise with the PCC at future Panel meetings. The Working Group reviewed the performance summary, together with the questions put to the force by the PCC's office and the responses given, and made the following observations/suggestions:

2.2 The Working Group last reported to the Panel in March, following its meeting in February. The Panel may recall that the Working Group had raised concerns regarding the Athena System and issues that may be impacting on crime recording and file management. These concerns were reiterated at the Working Group meeting in May in considering the Quarter 4 Performance Report. The Working Group welcomed the OPCC's decision to undertake their own review of the issues with Athena, in addition to the work being undertaken by the Force.

2.3 The Working Group also questioned the high percentage of 'not yet outcomed' rates and looked forward to further information on why these performance measures were low and how they compared to similar Forces.

3.0 HMICFRS Police Effectiveness Report 2017

The Working Group considered the PCC's response to this report which had assessed the Force overall as requiring improvement in respect of how effective it is at keeping people safe and reducing crime. The key areas for improvement relate to better understanding local communities and improving services to vulnerable people and supporting victims. The PCC has responded on action that needs to be taken and the Working Group wishes to continue to scrutinise the PCC's monitoring of progress against the action plan on this and other HMICFRS PEEL reports.

4.0 Complaints

The Working Group has considered some detailed data on complaints but have requested a summary that shows the total number of complaints and the number upheld that can be shared with both the Working Group and Panel.

5.0 Work programme

The Working Group proposed that the Transformation Programme and Body Worn Video Units (both in the work programme to be timetabled) be put on the agenda for the Panel meeting in September. The Panel Work Programme (item 13) has been updated accordingly.

2.0 **Next Meeting**

The next meeting of the Working Group is scheduled for Monday 3 September 2018 at 10am.

Background Papers:

None.

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